EASTERN AIR LINES INCORPORATED / 1422 WEST PEACHTREE STREET / ATLANTA, GEORGIA 30309 / 404-875-8811



October 25, 1967

Office of the Mayor City of Atlanta City Hall Atlanta, Georgia

Attention: Captain Royal

Dear Captain Royal:

I would like to express my gratitude for your personal assistance when my secretary's automobile was impounded. Needless to say she was delighted to, as she put it, "to see a smiling face at the door of the Police Station". The whole incident was regretable, and I assure you it will not happen again.

There is one comment I would like to make regarding the traffic officer involved in the incident. Officer Penrod was very courteous and rather apologetic that it was necessary to take such action, but as I mentioned before, he was only doing his sworn duty. This officer is indeed a gentleman and a credit to his department. I cannot say it has been a pleasure doing business with him, however, since he has ticketed me several times for overtime parking, and each time I have been guilty. But, it is gratifying to know that this officer is so conscientious.

If there is any need of our assistance for you or your personnel for air travel plans, please feel free to call on us at your convenience.

Sincerely. arlie J. Summers

Senior Sales Representative

CJS:fpa